

ÆGIS



Addressing threats that affect your bottom line

Volume 8 Number 12, December 2005

From the case files of

LUBRINCO

<http://www.lubrinco.com/>

and



<http://www.feeinc.com/>

Intellectual property being stolen or at risk? Call us!

This month's features:

- 1. Asset Location and Due Diligence — Who are these people, and why are we giving them our money?**
- 2. OPSEC, Economic Espionage, and Competitive Intelligence — Buggy whips**
- 3. Executive Protection — Personal preparation for crisis**
- 4. Technical Issues — VoIP security issues**
- 5. Real Stories from the Field — What *we* worry about at night**
- 6. Book and Product Reviews — Bowflex i-Trainer**
- 7. Subscription/Unsubscription/Copyright Information**

1. Asset Location and Due Diligence — Who are these people, and why are we giving them our money?

Most of us prefer to deal with people whom we like. Often these are people with whom we identify. Con artists tend to be appealing people with whom we identify. This means that in financial transactions it is prudent to look past personalities and make sure we know with whom we are dealing.

In most frauds we have seen, the participants – one is often hard-pressed to call them victims until after the fact – do not do any appropriate check on the background of their new best friend. While the exercise of due diligence may seem a little cold, it really is better than having to hire us to find the money that has been stolen from you.

While we are generally able to locate swindlers, they can do a lot of damage before they end up in jail. In one case with which we are familiar, a man twice sold a major landmark New York Office building. Selling it even once would have been a major coup for a legitimate real estate agent, but to sell it twice when it was not for sale – well, that is just dazzling. And a trifle embarrassing – not to mention costly – to the purchasers.

The sad truth is that most swindles could be prevented by checking on the background of the person with whom you are doing business. Sure, there are times you give money to people without checking too carefully: When you open a bank account in a brick-and-mortar bank, or when you invest in a major mutual fund, for example. But when you are investing with an individual, even an individual masquerading as a corporation, it is best to make sure who they are, where they came from, and where they are likely to take you, no matter how charming they are, or how religiously committed.

Indeed, our experience tells us that the closer a bond you feel, the more prudent it is to exercise due diligence. If you find nothing, you can be happy because it confirms what you knew all along. If you find some bad history you can bring it up and see if it can be explained away. If it can't be explained away, you will feel very clever, because you have been, for having done the prudent thing.

Is this advice only for the small investor? Absolutely not! We have been brought in by major financial institutions and major corporations to look into the participants in deals, sometimes even major, well-known participants. Most of the time we find nothing bad. But sometimes we find things so bad that to continue the transaction would surely lead to a loss. So be prudent, not sorry.

2. OPSEC, Economic Espionage, and Competitive Intelligence — Buggy whips

One of the things that can be hard to learn is when you need to change the direction of your business. For many, this is a difficult decision because we have so much invested in the past that it is hard to let go. We, for example, still regret the unnecessary demise of the APL programming language.

And yet, the truth is that while you can still buy buggy whips (<http://www.greenhawk.net/cgi-local/SoftCart.exe/scstore/p-DRG0854.html?L+scstore+nmgn8788ffd7f6d7+1131410771>) – or still find someone programming in APL – you don't need an MBA to know that staying in this business post-automobile was not, long term, a good idea.

Given your attachment to what you do, how do you know when it is time to move on and reinvent yourself and your businesses? The OPSEC process, which forces you to value your intellectual assets, can help by forcing you to realize that the value of your IP is declining. This seems fairly obvious, but assumes that you have an OPSEC program that is actually functioning in a manner consistent with Sarbanes-Oxley requirements.

A less obvious indicator comes from the anti-competitive intelligence and anti-economic espionage function of OPSEC. A significant part of what OPSEC does is to force you to identify your adversaries, to identify that information which that adversary might wish to acquire (not necessarily that information you would like to protect from them), and place a value on the information and its loss.

If you see that the number and enthusiasm of your adversaries is diminishing, or that the valuation of your IP is diminishing, or if you see that your CI group – the folks because of whom your competitors run OPSEC programs – are no longer of value, it is a clear sign that something is amiss.

It is not easy for people to reinvent themselves, and it can be difficult for a company to divest itself of its outer functions and move its core values and core processes into another arena. And yet, the alternative is simply unacceptable. If the APL timesharing vendors had had a grasp of the fact that, as computers became affordable, time sharing – the only way that even major corporations could afford computing – was soon to be a thing of the past, they would have fared quite differently. Instead of refusing to sell companies their software, feeling it would hurt their already diminishing timesharing revenues, they could have become vendors of the software, and keep to its core skill of being consultants. Instead they forced their customers to move to other languages. If OPSEC can help you see change coming, it is yet another benefit of the process.

3. Executive Protection — Personal preparation for crisis

In the September issue of *ÆGIS* we wrote about hurricane activity, which we hope was of some before-the-fact help for those who read it before the arrival of Katrina. And in the October issue of *ÆGIS* we gave some general principles regarding contingency planning for corporations. In this issue we will deal with *some* of the issues needed for personal survival during a disaster. The items are in alphabetical order, rather than in order of importance.

There are two kinds of disasters, each using different pieces of what we will discuss as being needed:

1. Those which you know will come, but not when. This would include earthquakes if you live in Los Angeles, tornadoes if you live in Kansas, or violent faith-based initiatives if you live in New York City. Included in this category would be omnipresent risks, such as fire.
2. Those whose anticipated arrival time is fairly well known, such as hurricanes. Category 4 and 5 hurricanes do not suddenly appear. You know for days that they are coming and, if you have the resources, you can leave before they hit.

It is important to keep in mind that there are crises such as hurricanes in which you may have to flee your home, or a fire in which your home literally goes up in flames and flees you. There are other crises in which you may well find no benefit in fleeing. Thus, if you were in New York City during the last blackout, fleeing wouldn't help, as there was nowhere nearby that had electricity either. Actually, that is only partly true, as Rockville Centre apparently generates its own power locally, and at much lower cost than the rest of Long Island pays.

Independent of the nature of the crisis, people either will stay but be unprepared, will be unprepared when they try to leave, or will have prepared in advance and stay or leave painlessly. Our goal is to help you be in the prepared group, and so, below, are some of the things you will need to consider.

A Plan

It is important to have a well thought-out plan. You want to have a *go-bag* with everything you need BEFORE a disaster, rather than trying to put it together at the last minute, when it may be too late. In some cases you and your loved ones may physically be or get separated in a crisis, so it is important, in advance, to have both a plan as to where you will meet, as well as a plan for each of you to call someone well out of the area – personal 800

numbers have helped some in this – who can coordinate where each of you are, and will be, to coordinate a reunion.

If you need to evacuate, your plan must be implemented early, either before you are so bogged down by others leaving that you cannot make progress, or before choices are taken out of your hands and put into those of the authorities. We know of one woman who packed up her kids and drove out of New York City when the first plane hit the Twin Towers. Although she never planned for this particular nightmare, she had planned for *a* nightmare.

There are several ways that the authorities can take control, even if you have left. One is contraflow, where both sides of highways are going in one direction. You may not have exits available, which can be a problem if you need to get gas, or if you need to go in the other direction. Another is that you may be forced into a shelter, or to take government-provided transport.

Batteries

As we travel about in our daily life, we carry our always-present emergency kit (which contains an Xcaper Civilian Smoke Mask (<http://www.whiffs.net/>), a Smith & Wesson First Response knife (<http://shopping.smith-wesson.com>), a Storm whistle (<http://www.stormwhistles.com/>), rappelling gloves, Band-Aids, an aspirin for a heart attack, an Aleve, a few other odds and ends, a SureFire 9N or 9P flashlight **with extra batteries**, and an **extra cell phone battery**). In an emergency you need to make sure you have batteries for your radios, flashlights, phones, and anything else you have that takes batteries. At home we have tucked away in the freezer a supply of batteries of various sizes for all our needs. You should see which batteries your various devices use and buy a pack of each for emergency use.

Clothing for various types of weather

In an emergency you may end up going from a place where it is hot to a place filled with snow. As an example, we have friends who, when they evacuate New Orleans, tend to head to Wisconsin. And we saw a lot of people from New Orleans who made it to Gotham, where it was uncharacteristically chilly. They were cold, and not happy.

Flashlights

Flashlights are almost always important during an emergency. Although we ourselves own a variety of flashlights, from duty size to pocket size, and generally carry either a SureFire 9N or 9P which have xenon lamp

assemblies, we think that, for emergency use, LED lights are the most appropriate choice because they are harder to break than a standard bulb, and produce a lot of light for the power they consume. In other words, until we reevaluate our choice of which LED flashlight we want to carry, which we are in the process of doing, you should do as we say, not as we do.

We must confess that we have not done our usual extensive, fair, and impartial review of flashlights, largely because we believe SureFire (<http://www.surefire.com/>) flashlights are the best available. So if you prefer flashlights from some other manufacturer, our not mentioning them does NOT imply that there is a problem with them.



SureFire at present makes ten LED lights and four LED adaptors for existing lights. Their E1L Outdoorsman is four inches long, weighs 2.6 ounces, is rated to run for four hours on a single battery, and



retails for \$98. Their E2L Outdoorsman is five-and a-quarter inches long, weighs 3.5 ounces, is rated to run for up to six hours, and retails for \$125. Both are excellent choices to have with you.

Flashlights you shake for power are also a good choice for emergency use. One of our editors has 7 of these: One in each bed room, one in the kitchen, and one in each car. They have never failed in 4 years of use and non-use.

Communications

Communications are critically important, and will start to fail as the communications system is stressed, which will be even before a known disaster hits,. In the case of a blackout that lasts a long time, public communications will eventually fail as backup power sources for cellular and landline systems die out.

Portable radio

In an emergency you want to know what is happening in the outside world, and will need a portable radio. Our favorite is the etón FR300 (http://www.etoncorp.com/US/products/product_specs.aspx?specs=true&prodID=20&catID=3&subCatID=7). The FR300 runs off regular power if you get an AC adapter, or three AA batteries, or a built-in dynamo which charges the included nicad batteries.



The FR300 has AM, FM, TV channels 2 through 13, and all seven NOAA weather stations, including the automatic emergency alert (The Grundig FR200 version has 12 shortwave bands, but that is less useful in the U.S.)

In addition, the FR300 has a built-in LED flashlight and a flashing red LED, as well as a siren. Plus, it contains adapters to charge your mobile phone from the dynamo.

The FR300 weighs 20 ounces and costs \$50.

Mobile Phones

In the last blackout in New York City, telephones worked as did mobile phones. Well, mobile phones worked for over a day until the cells' power supplies finally died. For many this was a moot point, as the batteries in their mobile phones died fairly quickly. We had no such problem, as we still have a Nokia 6310i, which, while lacking GSM850 (the U.S. has yet to see a quad-band handset from Nokia), takes batteries that have a standby time of a month, and talk time of up to 20 hours. When we carry other cell phones, we always carry at least one extra battery.

Satellite Communications

In New Orleans, telephone communications died fairly early, so while having a cell phone is important, you shouldn't count on it working. Your next option is satellite communications (shooting at helicopters to attract attention is not a fruitful idea), which we will describe in detail, as these devices are relatively unfamiliar to most.

The several choices include (in alphabetical order) Globalstar (<http://www.globalstar.com/>), Inmarsat (<http://www.inmarsat.com/>), and Iridium (<http://www.iridium.com/>). Globalstar and Iridium each have handheld devices that are relatively small and convenient to carry. Inmarsat has less-convenient devices, about the size of a laptop computer, which require setup before use (the antenna needs to be pointed toward the satellite).

We were beta testers of Iridium when it first came out. At that time there were only a small number of us using the system throughout the world, and we still got circuit busies most of the time. We have since tried the system again, and can confirm that the system works.



Similarly, we tested a GSP-1600 and had no problem. The GSP-1600 can be set to first try to find a domestic 800 MHz CDMA or AMPS signal, which will be a good thing if the cellular system is working, and

you have the feature enabled. As an interesting side note, Globalstar uses CDMA technology, which is also used by mobile service providers like Sprint and Verizon. In the voice world, CDMA is interesting largely because it is based on a spread spectrum concept originally patented by actress Hedy Lamarr. While CDMA has a number of theoretical advantages, in cities, where system implementation is largely dictated by buildings, the advantages give no particular benefit over other approaches. But satellite systems are freed from that constraint, and in this system theoretical benefits have become practical benefits.



We ourselves mostly use the Inmarsat system. We own O’Gara Compact **M** (left, 11lb 7.6oz), and Thrane and Thrane TT-3060A **Mini-M** (right, 6lb 10oz) terminals. In general we use (and recommend) Mini-M terminals, but in some exotic locations the heavier (and more expensive per minute) M will give us coverage where the Mini-M won’t.

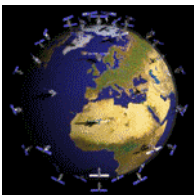


In other locations it will give us a shot at two satellites and be a better choice in spite of the weight.

Satellite phones are all about tradeoffs among geographical coverage (you must have an unobstructed view of a satellite for the phone to work), weight, reliability, voice quality, and cost.

Geographical coverage

Iridium has the best coverage of the three, with actual worldwide coverage (given the caveat that you must be able to see the satellite). So if you are going to be at the North or South Poles, this is your only choice. If you have an unobstructed view of the sky where a satellite is located you simply raise the antenna, dial the phone number, and hit the talk button.



Inmarsat uses geostationary satellites over the Equator, which means that if you are north of the equator you need an unobstructed view south, and North if you are below the Equator. Because the world is round, there is no coverage roughly above the Arctic Circle or below the Antarctic Circle. In effect, you have coverage in 98 percent of the world. Inmarsat M service has global coverage in this full area. Inmarsat Mini-M service, which uses more powerful spot coverage, works on the major land masses, but won’t have coverage in, say, the middle of the Atlantic between Brazil and Africa, or the South Pacific. For most of us, lack

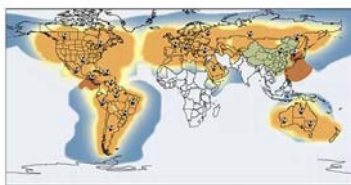
of coverage mid-ocean really doesn't matter, which is why we recommend the Mini-M over the M. You can see the Inmarsat coverage map, including the spot coverage, at http://fleet.inmarsat.com/pdf/Fleet_coverage_map.pdf.

Using an Inmarsat terminal involves more steps than using an Iridium or Globalstar device, both of which works like cell phones. With an Inmarsat terminal you have to align the antenna at the satellite. The easy way to do this is to look in the phone's manual, which will give a set of maps with pointing instructions. Your longitude will tell you the direction (the book may call it the azimuth) in which to point the antenna (a compass will be included with the phone), and your latitude will tell you the amount it has to be tilted up or down. If you are fussy, you can look at the tables in <http://www.inmarsat.com/files/download.aspx?file=Handbooks/Inmarsat%20Maritime%20Handbook/Apendix-C-ed.pdf> and calculate what it should be.

Keep in mind that the azimuth is relative to true north, not magnetic north, so you should know the magnetic declination of your location, which will be given as some number of degrees East or West, and which you will use to go from magnetic to true. To make life easier, just remember the old pilot's motto of "Compass to True, add East." Or you can just point the antenna in the magnetic direction and move it left and right until you get the strongest signal indicated. Once you have a strong signal you pick up the handset, listen for the dial tone, and dial the number followed by #, remembering that in the satellite world long distance – which is everywhere – is indicated with the European 00 prefix.

As always, you must keep in mind that for a satellite phone to work you must be able to see the satellite – or at least where it is. So if you are using an Inmarsat system on the north side of a mountain north of the Equator you may have to do some climbing to get a clear shot to the south.

GlobalStar has coverage in the Americas, Europe, and Australia, much of



Asia, excluding China, the Indian subcontinent, and some of Southeast Asia. It is the only satcom system that will work in the Grand Canyon, albeit not all the time: Depending on the moment, the satellites may not be in the right position, but at

least you have a shot at communication at some point. While Globalstar may have less coverage than Inmarsat or Iridium, remember that in practical terms coverage and lack of coverage in areas that you will never visit doesn't matter.

As with Iridium, if you have an unobstructed view of the sky where a satellite is located you simply raise the antenna, dial the phone number, and hit the talk button. You can see the Globalstar coverage map at <http://www.globalstarusa.com/en/content.php?cid=300>.

Weight

Globalstar and Iridium have handheld terminals (the Globalstar GSP-1600 is 13.5 ounces. The Iridium 9505a is 13.2 ounces). Inmarsat Mini-M terminals (and the Compact M system we use) are about the size of laptops. As noted, the Mini-M weighs about six pounds and the M twelve. If you are absolutely not going to be carrying the equipment on your back this is not an issue. If you are, we can assure you that twelve pounds is a lot. Usama Bin Laden used the model Compact M we use, and we bet he had someone carry it for him.

Reliability

All three systems work, but you can expect to have occasional dropped calls. In our experience, if you have a clear sight toward the equator and can pick up a strong Inmarsat signal you are unlikely to have a problem making a call, and will have a low probability of the call being dropped. Globalstar has occasional drops, and Iridium has somewhat more. We have, on occasion – particularly in large cities where use of a satellite phone is inappropriate and iffy because of the buildings – had to make a second call. Considering how often our cell phones drop calls, and how often we have to retry with VoIP lines, we don't consider this to be a real issue.

Voice Quality

Globalstar has great voice quality. People often think we are calling on a cell phone when we make Globalstar calls. Inmarsat is almost as good, but the experienced can pick up the telltale signs of it being a high orbit satellite system. Iridium is less good. In all cases the quality, at worst (albeit sometimes with a second call), should be acceptable.

Cost

Cost for our purposes has two parts. The first is the cost of the equipment.

Globalstar handsets cost around \$645 at the Scandinavian Ski Shop (<http://www.skishop.com/>) in Manhattan (212-757-8524). Iridium handsets cost around \$1,500. Inmarsat Mini-M terminals start around \$2,500. If you want the Compact M terminal we use, you can get one for \$599 (plus the cost of batteries) from Dylan Callahan at <http://www.cidwireless.com/> (1-

631-961-9643). You can find used satellite handsets and terminals for less on eBay.

The second cost is the monthly or yearly cost, or the per-minute cost for use. Our Inmarsat M contract had no activation fee, and has no monthly fee. On the other hand, it costs us \$2.65 a minute for calls, so don't expect us to be too chatty if we call you. Our Mini-M system cost under \$2 per minute. You can also get pre-paid calling cards, and if we lend one of our Inmarsat terminals to you, we will NOT give you our smart card. At \$1.90 to \$2.65 a minute we would rather have you get your own, thank you very much. We have our minutes supplied by Jack Lemmerman at Satcom Distribution, 1-631-586-5100 (<http://www.satcomgroup.com/>).

With Iridium you can buy pre-paid cards or have an account. There may be activation fees and monthly fees, with minutes costing around \$1.50.

Globalstar does not yet have pre-paid cards, though we suspect they are considering it. They offer free 911 calls in the U.S., and the service works with their Mobile Position Determination which displays the user's lat / long on the phone screen while in a call. Not as accurate as GPS but handy to narrow down the search area.

Globalstar's pricing is at <http://www.globalstarusa.com/en/airtime/voicepricing/>, and plans start at \$1.00 a minute. Oddly, if you have Globalstar service, a call to the U.S. from abroad can be cheaper than on your cell phone. Thus, a call from Turkey (a place we can safely admit to having visited recently) costs \$1.39/minute on Globalstar, and \$1.99 on T-Mobile. But it is cheaper still to have a local SIM and use a callback service.

Emergency Location

Whistles

We discussed the use of whistles in the September 2004 AEGIS. Whistles are important in attracting attention because you cannot yell very loudly for very long. While we gave a number of choices for general consideration, for use in our traveling emergency rescue kit we chose the Storm from the All Weather Whistle Company

(<http://www.stormwhistles.com/storminfo.html>). We believe the Storm to be the loudest whistle available, and at a retail price of \$5.50 you can't afford not to have one in your emergency kit.



Personal Locator Beacon

If you are trapped somewhere, with no possibility of contact with the outside world, you can still let people know where you are, and that you are in trouble, if you have a Personal Locator Beacon (PLB), which we discussed in the October 2003 *ÆGIS*. When activated, the PLB sends out a signal which will be picked up by satellite, with your location – within 100 feet – then sent to the appropriate country for relay to search and rescue. An additional signal is transmitted for local capture, which will lead your rescuers right to you. It is our current belief that the GPS enabled locator should be one which functions for 48 hours, not 24 hours. While it is true that the signal will be captured within minutes, it is quite possible that nobody will be in a position to rescue you immediately. You would like to maximize the likelihood of someone finding you, and the extra day seems prudent to us. As with all satellite based systems, you will need to have a view of the sky toward the SARSAT (<http://www.sarsat.noaa.gov/>) satellites for the device to do its job. As of 4 November 2005, 27 lives in 14 incidents have been saved in the U.S. through use of PLBs. Worldwide, including all beacons, not just PLBs, over 18,500 people have been rescued since 1982.



Our current recommendation is the Microwave Monolithics MicroPLB GX (<http://www.micro-mono.com/microplb/microplb.html>). We like its size and duration, plus it has some features that seem novel and important. Two examples are its fast on-time to full burst transmission, and its ability to update the GPS almanac. This latter means that, as satellites slowly drift out of orbit over time, the location shown can be a trifle off. The GX allows you to hop get off the plane in Uzbekistan and assure yourself that the device's accuracy is as current as is possibly before setting off into the countryside.

Food



It is appropriate to have three days of food in case of an emergency. Since there is a good possibility you may lose power, it is best to have this in some non-perishable form, which means either canned, or dried (rice and beans don't go bad), or in the form of MREs – Meals, Ready to Eat – which you can keep for a very long time. MREs come in a variety of menus, and don't taste bad at all. The package shown is the civilian version of the MREs made by Sopakco for the military, and distributed by

its sister company Crown Point (<http://www.crownpt.com/>). A carton of MREs, containing a dozen meals, costs around \$70.



In addition, Datrex (<http://www.datrex.com/>) make high-carb (3,600 calories per package of 18 200 calorie bars) bars that will give you a lot of energy, yet take relatively little space. They can be heated or eaten cold. The package of bars, approved for lifeboat use, costs around \$7.

Also, since the power may go out, either empty your refrigerator before you leave, or, if you think that there is a chance the power will not go out, at least double wrap all the food in heavy plastic bags. This way, if you are wrong, you will throw out the bags, not the entire contaminated refrigerator.

Guns

In times of emergency it may not seem entirely imprudent to have a gun to be able to defend yourself if things get out of hand. But keep in mind that this happens very infrequently and if you use government transport, your gun may be either taken away permanently, or taken away temporarily.

In any case, you should only carry a gun if you know how to use it. This means that if you don't normally carry a gun, this is not be the best time to start.

As in normal life, a personal defense spray (we carry PUNCH from AERKO, <http://www.aerko.com/>) will be more appropriate, with the caveat that if you need a gun, there is no adequate substitute. If you want to know how to use a personal defense spray you can read *The Seven Steps to Personal Safety* at <http://www.lubrinco.com/7steps.pdf>.

As with a gun, you should not carry a spray if you don't know how to use it.

While not related to self defense, it is always both appropriate and prudent to have a Gerber Tool (<http://www.gerbergear.com/>), a Leatherman tool (<http://www.leatherman.com/>), or a Swiss Army Knife (<http://www.victorinox.com/>). These will always prove to be more useful to you in your daily life, crisis or not, than a gun. This means that if you don't normally carry a personal defense spray, this is not be the best time to start.

Important Documents

Documents need to be complete and up to date. You must get these before the emergency takes place. You should plan ahead, and regularly update your records.

- Medical Records. These should be complete and up to date.

- Financial records, debit card, check book.
- Ownership records. Mortgage papers, title papers, land records, etc., Insurance records on land. Car records, car insurance, and personal insurance papers are all important. If you rent, make sure you have renters insurance, and copies of the papers.
- Registration records.
- Birth Certificates, wills, marriage certificate, organ donor records.

Make copies of all your important documents, and send them to people in other areas, so that you are assured of being able to get copies in a timely manner. How can you take these with you? We know people who use large Zero Halliburton suitcases for this. These are the aluminum cases you always see spies using in the movies, and current ones are available with



wheels, or wheels and a handle. Their largest case is 32 × 29 × 10, and will hold over three cubic feet – about six milk crates – of stuff. Zero Halliburton (<http://www.zerohalliburton.com/>) makes very tough cases. There is a story of an Algerian terrorist blowing up a plane on a runway in France, after having

discharged all the passengers: The only recoverable items were in Halliburton cases. If you can live without wheels – the cases will probably just be tossed in the trunk of your car – they can be purchased quite inexpensively on eBay. Both editors of AEGIS use Halliburton cases, with one case, purchased in 1965 for use in the Peace Corps, looking the same today as when it was purchased.

Keep in mind that having offsite copies of your documents is a good idea independent of the nature of the crisis. If you should have the misfortune to have your house burn down – which is more likely than your being the victim of an act of nature or an act of terrorism – you will find yourself needing to deal with this minor-to-others-but-major-to-you disaster as best you can. Having your documents still available to you will be very helpful indeed.

Maps and GPS System

Maps generated on the computer are often straight-through, with no exit points. We also find they tend to be annoyingly inaccurate as you approach your final destination. It is better to have real maps with you, and a good idea to have a GPS system that is current, so that if you need to take an exit for some reason, you can still wend your way to where you need to go.

Keep in mind that your destination might not remain constant. In the case of a hurricane, for example, a few degrees difference in landfall can greatly change the area through which you want to drive

Medication/Glasses/Hearing Aid

Get your pharmacist to transfer a copy of all of your pharmaceutical needs to a major national pharmacy such as Walgreen or Wal-Mart. Have at least one – preferably two – pairs of glasses with you.

Have a copy of your hearing aid warranty and six packs of extra batteries. Note what kind of battery you use in case you still need to get more.

Most important of all, have enough of any critical medication with you to last at least two weeks, on the off chance that you are trapped, unable to get more in a timely manner.

Money

One of the clearest things that came out of the Katrina experience was the importance of not being poor. Unfortunately, while this is, in theory, straightforward long-term (Finish high school. Don't have children until you are married. Don't get married before twenty.), we have no short term solution to the problem, and conveniently assume that our readers are, in fact, not poor.

ATMs may not work because both the ATM and the responding bank need power and telephones. Thus, you should carry cash. According to friends who have been fleeing New Orleans on a regular basis, you should ideally carry \$5,000. Keep most in a safe in the vehicle. If you can't do that, make sure you have a money belt. Travelers' checks don't work everywhere, but take some of them if you feel more comfortable doing so.

If you have your account in a local bank there is a good chance that the computers out of the disaster area will not be able to speak with the computers in the disaster area, and you may not have access to your funds for a long time.

Shelter

If you are forced into a public shelter, there may well be no bedding, so plan on bringing your own, as well as an inflatable pillow. Since the environment may become unhealthy, a supply of inexpensive bio-hazard masks is a good idea, as well as copious amount of hand sanitizer.

It may also be possible to prearrange post-evacuation shelter with relatives or friends. These people should be relatively distant from your disaster location, and relatively good friends or close relatives.

In case you are stuck in adverse – cold – conditions you should have a Mylar



thermal blanket, as well a Thermal Protective Aid. A Thermal Protective Aid is designed to provide insulation to persons in a life raft as required by Chapter 3 Solas 1974/96. While we hope you will not be in a life raft, a TPA will keep you warm no matter where you are. Some come in the form of a large bag, and come as suits. They come in very small packages. They are made by a number of suppliers: Datrex makes TPAs, as does (left) Ocean Safety (<http://www.oceansafety.com/>), and (right) Corporate Air Parts (<http://www.land-shark.com>).



TPAs cost around \$40.

Transportation

Boat, plane, or train

If you are lucky, you will have access to a boat or plane to get away. You will need transportation at the other end, but that should be less of a problem than getting away in the first place. Boats can be particularly good, yet overlooked. In the case of an emergency in Manhattan, most people will think of escape by car, but, in reality, a boat trip via the scenic Hudson might be the best choice. And don't rule out trains if they go from where you are to an unaffected area.

Automobile, and some driving suggestions

An automobile will be the most common choice for transport. Make sure the car is roadworthy, and that the spare tire is inflated, and you have a full set of basic auto tools, road safety gear, and maps.

It is even more important during an emergency than it is in normal times that your gas tank should never go below half full. Since you should stop every two to two and a half hours to stretch, the half-tank mark will be a good time to think about getting gas and taking a break. It is important to drink water and consume complex carbohydrates while traveling, and you might do that while getting gas if you don't feel like eating while driving.

Remember that the earlier you leave, the less traffic you are likely to hit: Even in an emergency many people don't want to leave home at 4am. If you

arrive at an overnight stop between 3:30 and 5 you will have a better chance of getting a hotel room than if you arrive later.

On the other hand, you may be forced to drive until it is dark, especially if you are trying to get as far away as you can as soon as you can. To maximize your night vision, during the day you should wear AV/UV sunglasses while driving, and keep them on until the sun goes down. Amber glasses are a good choice, as they add clarity to the world. They distort color, but that is less of a problem when driving than when flying, when the colors on a map can be very significant.

If you face flooding and will not be taking your car, consider driving it onto a big tarp and tying the tarp over the car. The car might float away in open water, but if it can't float too far you could come home to an un-ruined vehicle.

Bicycle

A folding bike is good to have, or, if space is not a concern, a mountain bike, which will eliminate fear of damaging a tire. A glow-in-the-dark vest, with flashing light if you travel at night, will be important. Toe clips are ok, as long as you can get feet out quickly. You will need reflective devices, and a light capable of shining 15 feet in front of you.

Foot

You need to know where you are going before you leave the safety of where you are at. You need a plan. How far will I travel before resting, hydrating, and consuming calories? A handheld GPS is invaluable when traveling by foot, particularly if you are going off road. Walking poles can be a help.

Water

In general, a water purifier is not necessary in urban setting, where you can – and should – always store a several day supply of water. Indeed, in normal circumstances we may *filter* the water so it looks, tastes, and smells good, but we are not concerned with it being unsafe to drink. This may change in times of crisis, depending on the circumstances.



Even in a time of crisis water is normally available save in panic-stricken areas. But you will need to carry water. We prefer to carry water in a Camelbak (<http://www.camelbak.com/>), which allows you to carry water on your back relatively comfortably, and to sip as you go along. Camelbaks even come built into a knapsack, which is convenient both when walking and cycling. It is better to store

water in your body than on your back, so drink as much water as you can when the opportunity presents.



Depending on the nature of the emergency, you may be in a place where the water supplies are contaminated. Our camper friends recommend Katadyn products (<http://www.katadyn.com/us>). Katadyn makes a variety of filters and, more important, purifiers (which cost half again as much as a filter). We have their EPA registered Exstream XR Bottle Purifier, which retails for under

\$50.

Another possibility is water purifying tablets, such as Katadyn's Micropur MP1 Purification Tablets. Micropur retails at \$13.95 for a pack of 30, with each tablet purifying a liter of water. Depending on whether the water is clear or dirty, warm or cold, Micropur can kill everything (bacteria, cysts, and viruses) in your liter of water in 15 minutes for warm clear water or 4 hours for cold dirty water. Once purified, a few coffee filters should clear the water nicely in the field (we have used this method when camping). If home, a kitchen or bathroom filter should deal with any taste or smell issues. Water purifying tablets and a filter (rather than a purifier) is a reasonable option.



An attractive alternative to water purifying tablets (and a good item to pack on trips where the local water might be iffy) is the AquaStar Plus (<http://uvaquastar.com/>), which bombards your liter of water with ultra-violet C light, which kills bacteria, cysts, and viruses (including those that would slip through normal filters) in a liter of water in 80 seconds (two cycles if colder than 40°). It also has a camping light built in. The AquaStar Plus uses a pair of the same CR-123 lithium batteries we use in our SureFire flashlights. The AquaStar Plus costs \$95, but they have some inventory of last year's model (without the camping light and updated timing circuit) discounted to \$60.

With some forethought and preparation – and a healthy dose of good fortune – a disaster will hopefully be survivable for each of us, and those who war within our care.

4. Technical Issues — VoIP security issues

There has, of late, been a rash of (justified) concern about the security of VOIP communications. Indeed, on 24 October 2005 the *Voice over IP Security and Privacy Alliance* published their *Threat Taxonomy* (<http://www.voipsa.org/Activities/taxonomy.php>).

The Threat Taxonomy starts with a good definition of terms, so you can understand VoIP discussions, then goes extensively into the threats to security that are faced. These threats are, of course, real. On the other hand, the technology is new, and we can have some confidence that it will mature with the passage of time.

This lack of maturity causes those of us who use VoIP lines to have some concerns outside the realm of the security of the technology. For us, the primary concern is that this not-quite-ready-for-prime-time technology means that we have too many calls that need to be re-made for some technical reason, often including the fact that they sound like a scratchy 78 rpm record your grandfather bought in the 1920s, and which has made its way through the family and into your collection.

We are not, however, particularly concerned with VoIP eavesdropping issues. This is because we are *always* concerned about eavesdropping, whether on a copper wire system, a VoIP system, or a satellite system. And on each of these we carry on important conversations *only* when they are encrypted. We use our Privatel (http://www.1-3com.com/cs-east/ia/privatel/ie_ia_privatel.shtml) voice encryptor on regular landlines. We use our Privatel on VoIP lines (where the packet errors rather annoyingly force us out of secure mode every few minutes, making us push the button again). We use our Privatel on our satellite phone, thus explaining, for those who wondered, why we often a heavier Inmarsat terminal rather than a lighter handheld.



If you encrypt, you won't be concerned, either.

5. Real Stories from the Field — What we worry about at night

A lot of people worry about terrorism. And, based on the level of tax dollars being spent to deal with terrorism, it is a preoccupation of our country at large. While we are not unconcerned about terrorism – particularly those ÆGIS editors who live in New York City – we don't stay awake at night worrying about it.

Instead, we stay awake at night worrying about public health issues. We note that on 11 September 2001, when roughly 3,400 people died in the horrific event we saw out our window, roughly 5,200 Americans also died that day from just the top 10 leading causes of death.

In the last while – certainly within our lifetime – we have seen the arrival of something approaching thirty new diseases, including AIDS and Ebola.

Depending on your inclination, these diseases either seem to be a man made conspiracy (see http://www.finalcall.com/artman/publish/article_1597.shtml or http://www.umoja-research.com/strecker_memorandum.htm), or a punishment from the Intelligent Designer – the deity formerly known as God (http://www.oprah.com/tows/vintage/past/vintage_past_20010727_b.jhtml#small), or here for reasons we don't yet understand, and may never understand.

But you don't have to look at exotic diseases to become concerned. In an average year 36,000 Americans, mostly old and young, die from the flu. And we mean the normal garden variety flu, not the flu pandemic of 1918 which killed 675,000 Americans, and was most deadly for people ages 20 to 40, or the avian (bird) flu which is feared might become a pandemic, killing, if the death rate is the same as it was in 1918, 900,000 Americans.

However, even scarier than disease is the fact that about a third of American deaths are preventable, at least for when and why they happen (we grudgingly finally recognize that we will all – even us – die eventually). These displaceable deaths are the whopping 435,000 deaths from smoking (of which 35,000 are the result of second hand smoking, and 1,000 are infants dying as a result of maternal smoking, with the WHO saying that smoking kills nearly five million people worldwide each year), and an even whopping-er 500,000 from obesity, referred to in the trade as poor diet and physical inactivity. These make the flu seem like a minor problem.

While the potential of a pandemic has stirred the government to finally start taking steps to strengthen our ability to manufacture vaccines, the funding emphasis has remained on terrorism rather than public health.

And what of corporations, where the bottom line suffers when employees get sick? It is not uncommon to go into a corporate office that has “high security,” yet does not make flu shots available to employees. In many cases the expenditure on security is significant, although in most cases it is unclear what the security is for: We doubt whether anyone has asked the five questions that must be asked of any policy or measure:

1. What problem is the policy or measure trying to solve?
2. How can it fail in practice?
3. Given the failure modes, how well does it solve the problem?
4. What are the costs, both financial and social, associated with it, and flowing from its unintended consequences?
5. Given the effectiveness and costs, is the policy or measure worth it?

Until concerns switch from trendy problems to statistically significant problems, we will continue to lose sleep.

6. Book and Product Reviews

Bowflex i-Trainer

Bowflex

Windows-only software \$59.99

http://www.bowflex.com/mAccessoryDetail_1.asp?productID=000%2D3899&productName=iTrainer+CD+Rom&linkID=1 1-888-557-6055



We spend a lot of time in this journal talking about the importance of health and exercise, and have particularly recommended the Bowflex for strength training (<http://www.lubrinco.com/ejournal/ej200506.pdf>).

One of the difficulties in any exercise regimen is designing and changing the exercises. It is important that the exercises change regularly (our bodies become accustomed to unchanging patterns of exercise), but it is hard for those of us who do not have personal trainers to know what we should do. The *i-Trainer* helps automate the process of designing a program that makes use of the features of *your* Bowflex model, and changing it regularly.

This software allows you to choose overall goals, and the parts of the body (or activity) that you want to work. If you want the whole body you can so choose. If you want to do upper body one day and lower the next, you generate two sets of exercises. You can specify the amount of time you want to spend on each session, and the number of sessions per day. You can say you want to do the lower body, with additional emphasis on the upper legs, or the upper body with extra emphasis on the stomach, or the chest, or the arms, or whatever strikes your fancy for the week. And it tracks your efforts.

All in all, we found that starting with the exercises in the manual gave us a good base, both in terms of strength and understanding of the way the system worked. And at the point where we had everything conceptually under control, the *i-Trainer* software allowed us to direct the exercises as we thought most appropriate.

If you have a Bowflex, the *i-Trainer* software will help you make best use of it.

7. Subscription/Unsubscription/Copyright Information

•• **ÆGIS** is supported and maintained by voluntary efforts. This publication is owned, published, and copyright © 2005 by The **LUBRINCO** Group Ltd, Inc. and Financial Examinations and Evaluations, Inc. It is edited jointly by Richard Isaacs (RBIsaacs@lubrinco.com) and L. Burke Files (LBFiles@feeinc.com).

LUBRINCO provides services in three high-threat areas, too specialized to be dealt-with in-house, that can adversely affect domestic and international bottom lines.

- **Sarbanes-Oxley Section 404 OPSEC compliance.**
 1. American businesses lose \$300 billion annually to competitive intelligence, economic espionage, and information theft.
 2. Sarbanes-Oxley requires internal controls tracking the costs, and impact on valuation, of competitive intelligence, economic espionage, and information theft.
 - LUBRINCO provides private sector access to OPSEC, the government-standard process for identification, valuation, and protection of intellectual property and critical information from competitive intelligence, economic espionage, and information theft.
- **International asset location and due diligence.**
 - Location of concealed assets in fraud, theft, and divorce.
 - Due diligence to prevent fraud and loss in China, Central and Eastern Europe, Central Asia, the offshore financial centers, Latin America, the Caribbean.
 - Financial fraud and anti-money laundering program development and training for compliance with the US *International Money Laundering Abatement and Anti-Terrorist Financing Act of 2001* and the EU *Revised Money Laundering Directive of 2001*.
- **Protection of management, staff, and families.**
 - In the high-threat environments of Latin America, Africa, the Mid-East, and Southeast Asia.
 - When traveling and living overseas.
 - When transporting items of substantial value.

LUBRINCO identifies and quantifies threats and vulnerabilities, and their associated risk, then manages the vulnerabilities so you can transfer or live with the residual risk. We prevent disastrous financial loss to your company, and physical harm to you, your family, and your staff.

For information on **LUBRINCO** and its services, or for the archive of all past issues of **ÆGIS** in PDF format, please go to <http://www.lubrinco.com/>.

Subscription to **ÆGIS** is available for \$15 per year in North America and \$20 per year outside of North America.

To sign up for a **complimentary subscription** to **ÆGIS** or the **ÆGIS** PDF notification list, go to <http://lb.bcentral.com/ex/manage/subscriberprefs?customerid=7768> or send an email to aegis@lubrinco.com.

To subscribe to our AvantGo channel, go to http://avantgo.com/channels/_add_channel.pl?cha_id=1773

To be removed from the subscription list, follow the instructions on the mailing you received, or send an e-mail to aegis@lubrinco.com.

If you know of anyone else who should be receiving **ÆGIS**, please send their e-mail address to aegis@lubrinco.com.

If there is a topic that you would like to know more about, send it to aegis@lubrinco.com and the editors will consider it as the topic for an article in an upcoming issue.

If you would like to submit an article for publication in **ÆGIS**, send it as an attachment to an e-mail to aegis@lubrinco.com. Submission of an article certifies that (a) all information in the article is in the public record, or (b) that you are authorized to release any personal or corporate proprietary information contained in the article, and (c) that none of the article has previously been copyrighted. The submission of materials for publication in **ÆGIS** constitutes a license to **LUBRINCO**, and/or Financial Examinations and Evaluations, Inc, their assigns, associates, or affiliates, to abridge and/or edit said submission, and to copyright and publish/republish any submitted materials in whatever written and/or electronic form they may choose.

If you would like to go beyond normal fair-use in reproducing articles from this issue of **ÆGIS**, you may do so freely as long as appropriate source, copyright, accreditation, and link to the **LUBRINCO** Web site is included. This should be in the form

Article Title, from the December 2005 **ÆGIS** (© 2005 **LUBRINCO** & FEE), to be found at <http://www.lubrinco.com/>.

ÆGIS is a forum for the exchange of information, ideas, operating styles, theories, and related topics for corporate managers who make decisions about threats typically outside the expertise available in-house, yet which have the potential to affect their company's domestic and international bottom lines. Nothing appearing in **ÆGIS** should be construed as legal advice. The information provided is "general information," not "specific advice."

The solution to any problem is highly dependent upon the precise facts involved. Thus, before making any reliance upon anything said here, you should consult with an appropriately skilled professional. Opinions expressed by contributors are not necessarily endorsed by the publisher, and may be presented to encourage a dialogue among subscribers. The publisher and any re-publisher cannot be held responsible for any loss incurred as a result of the application of any information published in **ÆGIS**.

Please be safe, and be smart.